



PRODUCT BRIEF

Avaya Unified Communications

Essential Edition

Avaya Unified Communications Editions are suites of communications applications including telephony, video messaging, conferencing, and mobility, which are bundled to help organizations deliver the right applications to the right devices based on end user needs.

The **Unified Communications Essential Edition** is a complete solution for office-based users providing them with the base tools needed for today's communications: telephony, voice or Unified Messaging, and basic conferencing functionality.

The Avaya Unified Communications Essential Edition offers market-leading IP Telephony, Unified Messaging including support for Microsoft® and IBM® Lotus® clients, and SIP Enablement Services.

Market-leading Avaya IP Telephony includes over 700 features, as well as 6-party Meet-me Conferencing and Find Me Follow Me capability. Unified Messaging supports a Web interface for message and mailbox management, as well as supporting Microsoft Outlook and IBM Lotus Notes clients, allowing customers to integrate with their existing environment. Users can access messages via Web, email or Telephone User Interface.

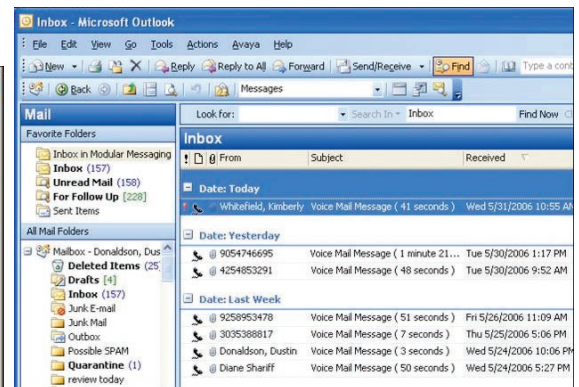
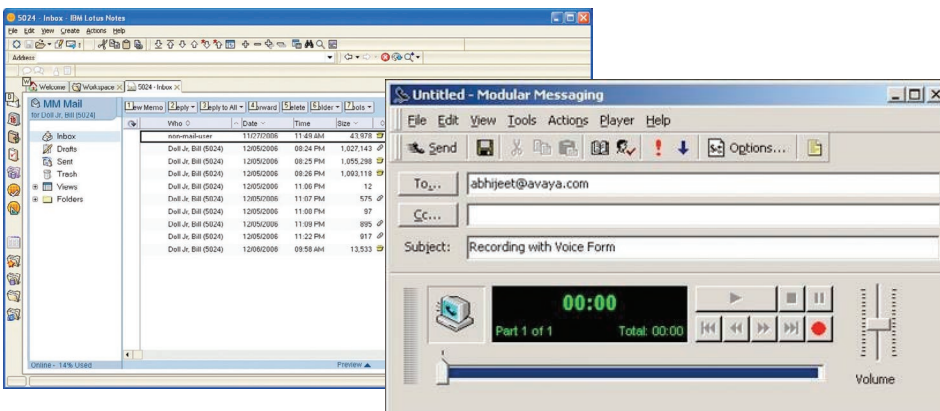
Customer Benefits

- **Reduce total cost of ownership** and simplify process of deploying and managing Unified Communications applications.
- **Increase productivity** by providing essential communications capabilities in a solution that is easy to use and access.
- **Leverage existing applications and infrastructure**, simplifying deployment and management of the solution across the enterprise.
- **Provide a set of flexible Unified Communications solutions** that serve customer needs based on their function, rather than a one-size-fits-all approach.
- **Seamlessly integrate with existing productivity suites** to further enhance the end user experience without retraining.

Solution Features

Robust IP Telephony functionality

- Over 700 telephony features, including capabilities that are essential to everyday business communication.
- 6-party Meet-me Conferencing provides low cost, easily access to conference calls.



SIP-based telephony capabilities

- A standards-based SIP architecture extends the power of Communication Manager to new SIP telephony endpoints, taking advantage of carrier-based SIP services, and providing seamless connectivity to existing telephony networks.

Unified Messaging capability

- Unified access to email and voicemail from a familiar Microsoft® Outlook® or IBM® Lotus® Notes® client increases efficiency, especially for mobile workers.
- Choice of message store including a separate Avaya messaging server, or a unified configuration allowing customers to store email and voicemail messages on their Lotus® Domino® or Microsoft® Exchange® server.

Avaya Unified Communications Essential Edition Components

Avaya Communication Manager

Avaya Communication Manager provides access to over 700 features as defined on a class-of-services basis.

Avaya Modular Messaging

Modular Messaging allows the enterprise to migrate from traditional voice messaging systems to IP Messaging with

the features, scalability, and reliability that meet the needs of the enterprise. This includes multiple telephone user interfaces (AUDIX, Aria, Serenade); and networking be it standards-based (SMTP/MIME VPIM V2 or AMIS), or Avaya protocols (digital –AUDIX, –Aria, –Serenade; and Octel Analog Networking).

Customers can integrate voice messaging directly into the Microsoft Exchange or IBM Lotus Domino message store and directory infrastructure; or keep voice messages in the Avaya Message Storage Server, and provide unified access to email and voice mail from Microsoft Outlook or IBM Lotus Notes.

Technical Requirement

- Avaya Communication Manager 4.0 Enterprise
- Avaya Modular Messaging 3.1 MSS/email store

Learn More

To learn more about how Unified Communications Essential Edition can support your business, please contact your Avaya Client Executive, Authorized Avaya BusinessPartner or visit us on avaya.com.

About Avaya

Avaya delivers Intelligent Communications solutions that help companies transform their businesses to achieve market-place advantage. More than 1 million businesses worldwide, including more than 90 percent of the FORTUNE 500®, use Avaya solutions for IP Telephony,

Unified Communications, Contact Centers and Communications Enabled Business Processes. Avaya Global Services provides comprehensive service and support for companies, small to large. For more information visit the Avaya Web site: <http://www.avaya.com>.

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